

Work Order



The VUEWorks Solution

Strategic Asset Management:

- Track depreciation and value
- Condition rating
- Prioritize consequences of failure
- Forecast capital budget needs
- Create & manage capital projects

Work Management:

- Document & track citizen issues
- Preventive maintenance scheduling
- Create & track work orders
- Manage time & expenses

Map & Data Sharing:

- Web browser based
- View maps & data
- Manage users
- Search & report
- Display & manage layers
- Link documents & data
- Manage non-GIS facilities

For work activities, preventive maintenance, tracking progress & costs, notifications and reporting.

The VUEWorks® Work Order module combines the power of Computerized Maintenance Management Systems (CMMS) with GIS to manage and plan all work activities. Work Order can be configured to create your own forms to maintain the look and feel of your existing work process. Easily create preventative maintenance schedules linked to a calendar to view activities by day, week or month. Trigger work orders based on data measurements or events from SCADA systems.

Form View

ID: 0408092 Logged By: Kenneth Spalding 04/08/2009 03:45 PM
 Ref: SC-040809-2
 Types*: Inspection
 Department*: SEWER
 Division*: Road Crew
 Activity*: Pipe Clean, Jet & Rod
 Location: 19 Heather Drive.

Status: Open Priority: 1
 This is a Recurring Work Order See Schedule

Order	Completed	Task Description	Notes	Date	Time
1	<input checked="" type="checkbox"/>	Check down stream Mts and inspect	No obstructions.	4/09/2009	08:00 AM
2	<input checked="" type="checkbox"/>	Check up stream MH and inspect	No obstructions.	4/09/2009	08:00 AM
3	<input checked="" type="checkbox"/>	Check customers cleanout service connection	Root obstruction.	4/09/2009	08:30 AM
4	<input checked="" type="checkbox"/>	Clean by jet and rod	Sewer service line cleaned from basement cleanout	4/09/2009	08:30 AM
5	<input type="checkbox"/>				

Work Order can be configured with specific tasks that can be assigned to specific individuals.

Features and Benefits

- Can be integrated with Service Call, Resource Manager, Facilities, Valuation and Projects modules to provide seamless data management throughout
- Attach work orders to any physical asset on the map or non GIS asset in Facilities for easy reference
- Easily create preventative maintenance schedules that can be viewed in a calendar
- Robust reporting features include pre-defined report templates and wizards
- Automated email notices sent to any email program including Microsoft® Outlook
- Work order screens can be quickly configured to match existing forms and workflow